



सत्यमेव जयते



ORDER
OF
WEST BENGAL ELECTRICITY REGULATORY COMMISSION

IN THE MATTER OF
SHRI SURAJIT SAMANTA

- VS -

WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LTD

CASE NO. COMP/WBSEDCL/329/15-16

IN RE COMPLAINTS OF SHRI SURAJIT SAMANTA UNDER SECTION 142 OF THE ELECTRICITY ACT, 2003 FOR NON-COMPLIANCE WITH THE ORDER DATED 04.09.2012 ISSUED BY THE OFFICE OF THE OMBUDSMAN OF WEST BENGAL ELECTRICITY REGULATORY COMMISSION AND FORWARDED TO WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED VIDE NO. OMBUD/W-569 KB/2012/3343 DATED 17.09.2012.

PRESENT:

SRI R. N. SEN, CHAIRPERSON

SRI AMITAVA BISWAS, MEMBER

DATE: 07.12.2016

Order of the Commission regarding complaints of Shri Surajit Samanta under section 142 of the Electricity Act, 2003 for non-compliance with the Order dated 04.09.2012 issued by the Office of the Ombudsman of the Commission and forwarded to West Bengal State Electricity Distribution Company Limited vide No. OMBUD/W-569 KB/2012/3343 dated 17.09.2012

Noting by Office or Advocate	Sl. No.	Date	Office notes, reports orders or proceedings with signature
		07.12.2016	<p style="text-align: center;"><u>ORDER</u></p> <p>1.0 One Shri Surajit Samanta, S/o Late Nanigopal Samanta, Vill. Andulia, P. O. Lutunia, P. S. Sabang, Dist. Paschim Medinipur, West Bengal, Pin 721166 (hereinafter referred to as the "complainant") submitted an application dated 09.07.2015 to the West Bengal Electricity Regulatory Commission (hereinafter referred to as the "Commission") stating, inter-alia, that the Ombudsman, West Bengal Electricity Regulatory Commission appointed under Section 42(6) of the Electricity Act, 2003 (hereinafter referred to as the "Act"), had in his settlement order dated 04.09.2012 issued directions to the West Bengal State Electricity Distribution Company Limited (in short "WBSEDCL") for payment of compensation @ Rs. 500.00 for each additional day of delay in effecting connection from the period from 29.10.2010 to 19.01.2011 and the same was forwarded to them vide letter no OMBUD/W-569 KB/2012/3343 dated 17.09.2012 of the Office of the Ombudsman.</p> <p>The complainant submitted that the Order dated 04.09.2012 of the Ombudsman has not been complied with by WBSEDCL.</p> <p>2.0 On perusal of the aforesaid petition along with the documents submitted by the complainant, the Commission admitted the matter and decided to take hearing in the matter. Accordingly, notices were served to both the complainant and WBSEDCL (the licensee) under no. WBERC/Comp/WBSEDCL/329/15-16/1341-1342 dated the 09th November, 2016 intimating that the hearing would take place on 17.11.2016 at 11.30 hours at the office of the Commission.</p> <p>3.0 The Commission took up the hearing on 17.11.2016 as scheduled. Shri</p>

Order of the Commission regarding complaints of Shri Surajit Samanta under section 142 of the Electricity Act, 2003 for non-compliance with the Order dated 04.09.2012 issued by the Office of the Ombudsman of the Commission and forwarded to West Bengal State Electricity Distribution Company Limited vide No. OMBUD/W-569 KB/2012/3343 dated 17.09.2012

			<p>D. Gupta, Chief Engineer, CRM Cell, WBSEDCL represented WBSEDCL in the hearing with due authorization. The complainant Sri Surajit Samanta was absent. However, the complainant has submitted a letter dated 17.11.2016 through e-mail stating that due to illness he is unable to attend the hearing and requested for adjournment of the hearing to a suitable date.</p> <p>4.0 The Commission after perusing the aforesaid letter of the complainant was of the view that another chance should be given to the complainant to submit his views and accordingly decided to adjourn the hearing. It was also decided that the date of adjourned hearing will be intimated to both the complainant and WBSEDCL in due course.</p> <p>5.0 Let a copy of this order be served upon Shri Surajit Samanta and WBSEDCL.</p> <p style="text-align: center;">Sd/- (AMITAVA BISWAS) MEMBER</p> <p style="text-align: center;">Sd/- (R. N. SEN) CHAIRPERSON</p> <p>Dated : 07.12.2016</p>
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