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**ORDER**  
**OF**  
**WEST BENGAL ELECTRICITY REGULATORY COMMISSION**

**IN THE MATTER OF**  
**SEIKH SUKUR ALI**

**- VS -**

**WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LTD**

**CASE NO. COMP/338/WBSEDCL/15-16**

IN RE COMPLAINTS OF SEIKH SUKUR ALI UNDER SECTION 142 OF THE ELECTRICITY ACT, 2003 FOR NON-COMPLIANCE WITH THE ORDER DATED 28.04.2015 ISSUED BY THE OFFICE OF THE OMBUDSMAN OF WEST BENGAL ELECTRICITY REGULATORY COMMISSION AND FORWARDED TO WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED VIDE NO. OMBUD/W-513 KB/2014/1090 DATED 29.04.2015.

**PRESENT:**

**SRI R. N. SEN, CHAIRPERSON**

**SRI AMITAVA BISWAS, MEMBER**

**DATE: 25.01.2017**

Order of the Commission regarding complaints of Seikh Sukur Ali under section 142 of the Electricity Act, 2003 for non-compliance with the Order dated 28.04.2015 issued by the Office of the Ombudsman of the Commission and forwarded to West Bengal State Electricity Distribution Company Limited vide No. OMBUD/W-513 KB/2014/1090 dated 29.04.2015

Noting by Office or Advocate	Sl. No.	Date	Office notes, reports orders or proceedings with signature
		25.01.2017	<p style="text-align: center;"><u>ORDER</u></p> <p>1.0 One Seikh Sukur Ali, S/o Late Akai Seikh, Vill. Sahajadpur, PO: P. K. Bamunpara, P. S. Monteswar, Dist. Burdwan, West Bengal, Pin 713145 (hereinafter referred to as the "complainant") submitted an application to the West Bengal Electricity Regulatory Commission (hereinafter referred to as the "Commission") dated 16.11.2015 stating, inter-alia, that the Ombudsman, West Bengal Electricity Regulatory Commission appointed under Section 42(6) of the Electricity Act, 2003 (hereinafter referred to as the "Act"), had in his settlement order dated 28.04.2015 issued directions to the West Bengal State Electricity Distribution Company Limited (in short "WBSEDCL") for refund of excess amount of quotation to the complainant in terms of the order of the Ld. G.R.O. passed on 29.05.2014 within 30 days and the same was forwarded to them vide letter no OMBUD/W-513 KB/2014/1090 dated 29.04.2015 of the Office of the Ombudsman.</p> <p>The complainant submitted vide his application that the Order dated 28.04.2015 of the Ombudsman has not been complied with by WBSEDCL.</p> <p>2.0 On perusal of the petition along with the documents submitted by the complainant, the Commission admitted the matter and decided to hear it. Accordingly, notices to both the complainant and WBSEDCL (the licensee) were served under no. WBERC/Comp/WBSEDCL/338/15-16/2046 dated the 04<sup>th</sup> January, 2017 intimating that the hearing would take place on 19.01.2017 at 11.30 hours at the office of the Commission.</p> <p>3.0 The Commission took up the hearing on 19.01.2017 as scheduled. Shri</p>

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			<p>D. Gupta, Chief Engineer, CRM Cell, WBSEDCL represented WBSEDCL in the hearing. Sk. Hafizur Rahaman, claiming to be a private tutor, along with the complainant Seikh Sukur Ali, attended the hearing with due authorization.</p> <p>4.0 The representative of WBSEDCL submitted that due to some communication gap between different wings of the organization, the payment has not yet been made. However, he assured that the payment towards the excess quotation amount collected by WBSEDCL, along with interest accrued thereon, will be made within 7 days from the date of the order.</p> <p>5.0 The complainant did not raise any objection to the submission made by the representative of WBSEDCL.</p> <p>6.0 The Commission directed WBSEDCL to comply with their assurance as made during the hearing.</p> <p>7.0 With the above direction the matter is disposed of.</p> <p>8.0 Let a copy of this order be served upon Seikh Sukur Ali and WBSEDCL.</p> <p style="text-align: center;">Sd/- <b>(AMITAVA BISWAS)</b> <b>MEMBER</b></p> <p style="text-align: center;">Sd/- <b>(R. N. SEN)</b> <b>CHAIRPERSON</b></p> <p><b>Dated : 25.01.2017</b></p>
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