



WEST BENGAL ELECTRICITY REGULATORY COMMISSION



Ref No. WBERC/C-19/8(AMC)/LaptopDesktop&others/5605

Dated, Kolkata, the 16th March, 2020

Tender Notice

Sealed quotations are invited by west Bengal Electricity Regulatory Commission (WBERC), located at Plot No AH/5 (2nd & 4th Floor) Premises No: MAR16-1111, Action Area-1A Newtown, Rajarhat, Kolkata - 700163 from OEM/Authorized service providers of Lenovo for providing comprehensive on-site Annual Maintenance Contract (AMC) for 7 Lenovo Laptops.

The Detailed list is given below: -

SL.NO.	Laptop Serial Number
1	R90LV3BD
2	R90LV382
3	R90LV3A8
4	R90LV3AM
5	R90LPJ0R
6	R90LV3C6
7	R90LV37M

Supporting Documents and Eligibility Criteria:

- Bidder must produce documents of authorization from the OEM, along with necessary documents pertaining to Income tax ,GST etc.
- Bidder must have at least one office in Kolkata.

Payment Terms:

- The AMC charges will be released on a quarterly basis on submission of invoice and after certification of satisfactory performance. No advance payment will be made for AMC Services.

Terms and Conditions

- AMC includes OS installation, replacement of damaged and faulty items/parts, on-site maintenance and repair and other related activities.
- Preventive Maintenance shall be done on quarterly basis.
- Engineer should attend any call within 24 hours.
- If there is need for off-site service of any system, a standby of similar make/model must be provided at no extra cost.
- The Commission reserves the right to terminate the AMC, at any time if the performance is not satisfactory. In such an event the vendor shall ensure restoration of all the spares & computer peripherals taken away for repairs, duly repaired.

Note: - Any other terms and conditions should be specifically mentioned by the bidder.

Sealed envelope superscripting "**Quotation for AMC of Laptop**" must reach the office of the Commission located at the above address latest by 30th March,2020 at 15:00 P.M. The quotation will be opened on 30th March,2020 at 15:30 P.M.

WBERC reserves the right not to accept the lowest rate quoted and reject any or all the quotations without assigning any reason thereof.

By Order of the Commission

Secretary

