# WEST BENGAL ELECTRICITY REGULATORY COMMISSION



## ANNUAL REPORT 2010-2011

(u/s 105 of the Electricity Act, 2003 and Rules framed thereunder)

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## WEST BENGAL ELECTRICITY REGULATORY COMMISSION

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## Annual Report For the year 2010–2011 (up to 31st March, 2011)

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#### FORM III

[See Rule 5 of the West Bengal Electricity Regulatory Commission (Appointment of Chairperson and Members, Budget and Annual Report) Rules, 2003 issued under notification no. 337-Power/III dated 29.12.03]

Annual Report of the West Bengal Electricity Regulatory Commission For the year 2010-11(upto 31st March, 2011) (u/s 105 of the Electricity Act, 2003 and Rules made thereunder)

1. Introduction – The Govt. of West Bengal constituted The West Bengal Electricity Regulatory Commission (WBERC) under sub-section (1) of section 17 of the Electricity Regulatory Commissions Act, 1998 (14 of 1998), vide Notification No. 06-Power/III dated 6.1.1999. The Commission became formally functional with the joining of its first Chairperson on 31.3.1999. The Electricity Regulatory Commissions Act, 1998 was repealed by the Electricity Act, 2003 (36 of 2003). The Electricity Act 2003 came into force w.e.f. 10.06.03. The WBERC established under section 17(1) of the Electricity Regulatory Commissions Act, 1998 became the State Commission for the purposes of The Electricity Act, 2003 in terms of first proviso to subsection (1) of section 82 of the said Act.

The State Commission continued as a body corporate by the name aforesaid (WBERC), having perpetual succession and a common seal, with power to acquire, hold and dispose of property, both movable and immovable, and to contract and shall, by the said name, sue or be sued.

#### 2. Organization Chart :-

With the coming into force of the Electricity Act 2003, the responsibilities of the Commission increased manifold and so did the requirement of manpower. The Department of Power, Government of West Bengal in consultation with the Finance Department, Government of West Bengal accorded approval for specifying number, nature and categories of the officers and employees and their salaries, allowances etc., and accordingly a fresh regulation called the West Bengal Electricity Regulatory Commission (Number, Nature and Categories of Other Employees and Salaries, Allowances and Other Conditions of Service of Secretary, Other Officers and Employees) Regulations, 2006 was duly published in the Kolkata Gazette on 04.05.2006 under Notification No. 29/WBERC dated 04.05.2006 on repealing the previous regulation. Schedule showing the number, nature, and categories of posts in the Commission as specified in the said Regulations is at Annexure I.



#### Position of manpower during the period under report:

#### Commission

Chairperson – Shri Prasadranjan Ray, I.A.S., (Retd.) took over charge as (The Chief Executive) Chairperson on 01.10.2008 (forenoon), vice Shri S. N. Ghosh who retired on 02.02.2008 (afternoon).

Member – Shri Purnendu Gupta took over charge as Member on 04.11.2009 (forenoon), vice Shri P. Ray who retired on 03.11.2009 (afternoon).

Member - Shri Sujit Dasgupta took over charge as Member on 01.02.2011 (afternoon), vice Shri R. P. Samaddar, I.A.S., who retired on

31.12.2010 (afternoon).

#### Other Officials

Secretary – Shri K.L. Biswas took over charge as Secretary on 01.03.2005 (forenoon) on contract.

Advisor (Engg) - Shri C.R. Bhaumik with effect from 07.10.2005 (forenoon) on contract.

Joint Advisor – Shri D. Mukherjee with effect from 19.05.2006 (forenoon) (Engineering) on contract.

Joint Advisor – Shri T. K. Chakrabarty with effect from 30.04.2009 (afternoon) (Engineering) on deputation.

Joint Advisor – Shri S.C. Dutt with effect from 14.01.2005 (afternoon) (Finance) on deputation.

Deputy Director – Shri S. Ponda with effect from 02.05.2008 (forenoon) (Engineering) on deputation.

Deputy Director – Shri K. Adhikary with effect from 05.05.2008 (forenoon) (Finance) on deputation.

Accounts Officer – Shri M. K. Biswas took over charge as Accounts Officer with effect from 01.11.2007 (forenoon) on contract,

P.A. – 7 (on contract)

Sr. Assistant – 3 (on contract)

Assistant – 7 (on contract)

Group 'D' – 8 (on contract)



#### 3. Functions of the Commission:-

Previously i.e., prior to 10.6.2003, the Commission was to discharge only those functions that had been given to it by the State Government under the Electricity Regulatory Commissions Act, 1998 (No. 14 of 1998).

After repeal of the Electricity Regulatory Commissions Act, 1998 and its replacement by the Electricity Act, 2003 with effect from 10.6.2003, the functions of the Commission were widened. Section 86 of the Electricity Act, 2003 outlines the functions of the Commission which are reproduced below:-

- "86(1) The State Commission shall discharge the following functions, namely:—
- (1)(a) determine the tariff for generation, supply, transmission and wheeling of electricity, wholesale, bulk or retail, as the case may be, within the State:
  - Provided that where open access has been permitted to a category of consumers under section 42, the State Commission shall determine only the wheeling charges and surcharge thereon, if any, for the said category of consumers;
  - (b) regulate electricity purchase and procurement process of distribution licensees including the price at which electricity shall be procured from the generating companies or licensees or from other sources through agreements for purchase of power for distribution and supply within the State;
  - (c) facilitate intra-State transmission and wheeling of electricity;
  - (d) issue licenses to persons seeking to act as transmission licensees, distribution licensees and electricity traders with respect to their operations within the State;
  - (e) promote cogeneration and generation of electricity from renewable sources of energy by providing suitable measures for connectivity with the grid and sale of electricity to any person, and also specify, for purchase of electricity from such sources, a percentage of the total consumption of electricity in the area of a distribution licensee;
  - (f) adjudicate upon the disputes between the licensees and generating companies and to refer any dispute for arbitration;
  - (g) levy fee for the purpose of this Act;
  - (h) specify State Grid Code consistent with the Grid Code specified under clause (h) of sub-section (1) of section 79;
  - (i) specify or enforce standards with respect to quality, continuity and reliability of service by licensees;



- (j) fix the trading margin in the intra-State trading of electricity, if considered, necessary;
- (k) discharge such other functions as may be assigned to it under this Act;
- (2) The State Commission shall advise the State Government on all or any of the following matters, namely:—
  - (i) promotion of competition, efficiency and economy in activities of the electricity industry;
  - (ii) promotion of investment in electricity industry;
  - (iii) reorganization and restructuring of electricity industry in the State;
  - (iv) matters concerning generation, transmission, distribution and trading of electricity or any other matter referred to the State Commission by that Government;
- (3) The State Commission shall ensure transparency while exercising its powers and discharging its functions.
- (4) In discharge of its functions, the State Commission shall be guided by the National Electricity Policy, National Electricity Plan and Tariff Policy published under section 3."

These apart, the State Commissions are, inter alia, to help development of market, regulate supply, distribution, consumption and use of electricity, as also to protect the interest of the consumers.

#### 4. State Advisory Committee - Organisation and functions:—

Section 87 of the Electricity Act, 2003 empowers the State Commission to establish a State Advisory Committee with effect from such date as it may specify in a notification. Accordingly, the WBERC issued a notification no. 9/WBERC dated 08.08.2003, published in the Kolkata Gazette on 05.09.2003 constituting the State Advisory Committee w.e.f 01.12.2003. Section 88 of the Electricity Act, 2003 provides Objects of the State Advisory Committee. This section provides that the objects of the State Advisory Committee shall be, to advise the State Commission on major questions of policy matters, matters relating to quality, continuity and extent of service provided by the licensees, compliance by licensees with the conditions and requirements of their licence, protection of consumer interest and electricity supply and overall standards of performance by utilities. In supersession of Order No. 92 issued under Notification No. WBERC/A-22/1/967 dated 17.03.2004, in the matter of composition of the West Bengal State Advisory Committee, the Commission vide Order No. 179 issued under Notification No. WBERC/A-22/2/1155 dated 05.11.2007 laid down composition of the Committee afresh comprising the members including ex-officio Chairperson and ex-officio Members, to represent



the interest of Commerce, Industry, Transport, Agriculture, Labour, Consumers, Non-Governmental Organisations and Academic and Research bodies in the Electricity Sector as required under sub-sections (2) & (3) of section 87 of the Electricity Act 2003.

This Commission takes the advice of Members on policy matters like framing of Regulations etc.

#### 5. Progress of different works of the Commission:-

- (a) HIGHLIGHTS OF THE YEAR 2010-2011
- In order to reduce overall system Transmission and Distribution (T&D) Loss as well as to flatten the load curve, the Commission has given special emphasis in its Tariff orders for the year 2010-11 on voltage wise graded Load factor rebate and load factor surcharge if load factor falls below 50%. Rebate at lower load factor percentage level has been reduced and that at higher load factor percentage above certain level has been increased compared to previous year's rate to encourage consumers to improve their load factor.
- The Commission has also given special importance in its Tariff Orders for 2010-11 to Demand Side Management (DSM) by providing rebate at higher rate on high power factor(>92%) to reduce effect of reactive power drawal in the system.
- Specific directives has been given by this Commission in its Tariff Order for the year 2010-11 for initiating a load research by all distribution licensees to identify a) targeted consumer segment b) targeted end-use and c) targeted appliance for DSM intervention.
- An attractive rate for street lighting with metered supply and illuminated with LED has been introduced for the year 2010-11.
- To encourage Time of Day (TOD) tariff mechanism, in the DSM perspective, the Commission, in its Tariff Orders for the year 2010-11, has continued rebate in power factor at a higher rate for the consumers under TOD tariff scheme especially during peak hours than that for the consumers under non-TOD Tariff scheme.
- In order to curb commercial loss, new pre-paid tariff scheme has been rearranged by setting the tariff at uniform rate and for easy availability of vendors of the pre-paid meters.
- In order to curb commercial loss 5% rebate has been introduced in this year on full payment
  of annual amount in addition to existing 2% rebate for timely payment within due date for
  un-metered agricultural/irrigation consumers.



- Special emphasis has also been given by the Commission in its Tariff Orders for the year 2010-11 for renewing the directives to conduct Safety Audit, Environmental Audit as well as Audit on Occupational Health Hazards along with ongoing energy audit as per direction given earlier in Tariff Order for the year 2009-10 and to send reports with action taken note to the Commission.
- The Commission has also given emphasis on the directives given in earlier Tariff Orders on other important matters viz (a) installation of meters at the consumer premises now unmetered such as agriculture and street light consumers, (b) installation of power factor controller at the premises of low and medium voltage consumers having connected load of specified limit (c) Distribution transformer and 11KV Feeder metering etc.
- This Commission has published a regulation on Cogeneration and Generation of Electricity from Renewable Sources of Energy in the year 2010-11 repealing its earlier regulation on the same subject where a) RPO has been rearranged keeping in mind the present scenario of RE development b) Roof Top Solar PV sources (from 2KW -100KW) for injecting power into the distribution system of a licensee through net metering system has been encouraged c) Claim of CDM benefits through carbon trading has been introduced.

#### (b) Budget

The Revised Budget Estimate for the year 2010 - 2011 and the Budget Estimate for the year 2011 - 2012 were sent to the Department of Power vide this office letter No. WBERC/D-1/Pt -IV/ 0932 dated 10.11.2010 (Copy enclosed as Annexure-II).

#### (c) Regulations

WBERC makes Regulations with previous publication of draft Regulations inviting objections and suggestions from all stakeholders and interested persons. Notice inviting objections and suggestions on the draft regulations is published in some leading dailies - English, Bengali and Hindi. Draft of regulation is also put up in the website of the Commission inviting objections/suggestions/comments from all stakeholders and interested persons. Drafts of the proposed Regulations are also sent to the State Government in the Department of Power & Non-conventional Energy Sources, all distribution licensees and generating companies in the state, all members of the Advisory Committee, Central Electricity Regulatory Commission and State Electricity Regulatory Commissions inviting objections/suggestions/comments. Draft Regulations are kept ready in office for inspection and issue of copies thereof. The Regulations after publication in Kolkata Gazette, Extraordinary are sent for laying before the West Bengal Legislative Assembly as required under section 182 of the Electricity Act, 2003.



### Particulars of Regulations made by the Commission in 2010-11:

| SI.<br>No. | Name of the Regulations                                                                                  | Date of publication of<br>notice in newspaper<br>inviting comments/<br>suggestion on draft<br>Regulations | Notifications No. and date  Date of Publication in Kolkata Gazette Extraordinary | Date of laying<br>before the<br>State<br>Legislature |
|------------|----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------------------------------------|
| 1.         | The West Bengal Electricity Regulatory Commission (Standards of Performance                              | 05.01.2009<br>Anandabazar Patrika,<br>Times of India,                                                     | No. 46/WBERC dated 31.05.2010                                                    | 21.12.2010                                           |
|            | of Licensees Relating to Consumer Services) Regulations, 2010                                            | Sanmarg & Statesman                                                                                       | Published in Kolkata Gazette, Extraordinary on 31.05.2010                        |                                                      |
| 2.         | The West Bengal Electricity Regulatory Commission                                                        | 03.06.2010<br>Anandabazar Patrika,                                                                        | No. 47/WBERC dated 10.08.2010                                                    | 21.12.2010                                           |
|            | (Cogeneration and<br>Generation of Electricity<br>from Renewable Sources of<br>Energy) Regulations, 2010 | Times of India,<br>Sanmarg & Statesman                                                                    | Published in Kolkata Gazette, Extraordinary on 10.08.2010                        | tegioud (d)                                          |

#### Drafts of the following Regulations were under considerations:-

| SI<br>No. | Name of the Regulations                                                                                     | Date of publication of notice in<br>newspaper inviting objections,<br>comments/ suggestion on draft<br>Regulations |
|-----------|-------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| 1.        | The West Bengal Electricity Regulatory Commission (Licensing and Conditions of Licenses) Regulations, 2007. | 21.06.2007 Anandabazar Patrika, Times of India, Sanmarg & Statesman                                                |
| 2.        | The West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations,(Year) @ .   | 25.11.2010 Anandabazar Patrika, The Bartaman, The Stateman, Times of India & Sanmarg                               |

<sup>@</sup> Published in Kolkata Gazette on 29.04.2011 under Notification No. 48/WBERC dated 25th April, 2011.



- (d) The Commission is presently working in the hired accommodation at FD 415A, Poura Bhavan, 3rd floor, Sector - III, Bidhannagar, Kolkata - 700 106 with effect from April 2001. The office of Ombudsman has been working in a hired accommodation at "Bikalpa Shakti Bhavan", 3rd Floor, J-1/10, EP & GP Block, Sector-V, Salt Lake, Kolkata - 700 091.
- (e) The Commission renewed the membership of the Forum of Indian Regulators and Forum of Regulators for the year 2010-2011 vide WBERC/A-14/5/5/0140 dated 13.5.2010.Chairperson of this Commission is also a member of Forum of Regulators constituted in terms of section 166(2) of the Electricity Act, 2003.
- (f) The Commission has become a Member of South Asia Forum for Infrastructure Regulation (SAFIR) for the year 2010-11. SAFIR was formed in 1999 with the support of the World Bank as a network of infrastructure regulators of the region (comprising Bangladesh, Bhutan, Nepal, Sri Lanka, India and Pakistan), connected international institutions and individuals that are active in the field.
- (g) Court Cases upto 2010-11:-

Position as on 31.03.2011 is:-

- (i) Cases/Appeal/Clarification Application etc. filed by WBERC
   Before Hon'ble Supreme Court: Five Cases Disposed of Four & Pending One.
- (ii) Cases/Appeal/Clarification Application etc. against WBERC or WBERC as one of the Respondents:

Before the Hon'ble Supreme Court: Twenty Cases – Disposed of – Sixteen & Pending – Four.

- (iii) Cases/Appeal/Clarification Application etc. filed by WBERC
  - Before the Hon'ble Appellate Tribunal for Electricity at Delhi: One Case Disposed of one, Pending Nil.
- (iv) Cases/Appeal/Clarification Application etc. against WBERC or WBERC as one of the Respondents
  - Before the Hon'ble Appellate Tribunal for Electricity at Delhi: Twenty Nine cases Disposed of Twenty Five, Pending Four.
- (v) Cases/Appeal/Clarification Application etc. filed by WBERC

Before Hon'ble High Court: Seven Cases – Disposed of – Three & Pending – Four.



#### (vi) Cases filed in (Hon'ble High Court) against WBERC as the principal respondent:

| Year           | Number of cases filed | Number of cases disposed of * | Number of cases pending |
|----------------|-----------------------|-------------------------------|-------------------------|
| Upto 2009-2010 | 79                    | 45@                           | 34                      |
| 2010-2011      | 01                    |                               | 01                      |
| Total          | 80                    | 45                            | 35                      |

#### (vii) Cases filed (in Hon'ble High Court), wherein WBERC is one of the respondents:

| Year           | Number of cases filed | Number of cases<br>disposed of * | Number of cases pending |
|----------------|-----------------------|----------------------------------|-------------------------|
| Upto 2009-2010 | 451                   | 281                              | 170                     |
| 2010-2011      | 09                    | 02                               | 07                      |
| Total          | 460                   | 283                              | 177                     |

<sup>\*</sup>Disposal up to July 2011 has been reported.

#### (h) Other Applications:

The position of Other Applications filed before the Commission in 2010-11 is shown below:—

| Year    | of new o | Number<br>of old<br>cases<br>pending | Total no. of disposed of cases (5)  New Old Tota | no. of cases | disposed of |       | Number of cases pending at the end of the year |
|---------|----------|--------------------------------------|--------------------------------------------------|--------------|-------------|-------|------------------------------------------------|
|         |          |                                      |                                                  | New          | Old         | Total | e i e                                          |
| (1)     | (2)      | (3)                                  | (4)                                              | (a)          | (b)         | (c)   | (6) = 4 - 5(c)                                 |
| 2010–11 | 43       | 14                                   | 57                                               | 33           | 07          | 40    | 17                                             |

#### (i) Consumer Complaints

#### i) Regulation

In order to protect the interest of the consumers, the Commission took action as per Electricity Act 2003. At present the West Bengal Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of Consumers and Time and Manner of Dealing with such Grievances by the Ombudsman) Regulations, 2006 issued under notification No.27/WBERC dated 17.01.2006 and published in Kolkata Gazette Extraordinary Part-I dated 17.01.2006 is in force. This has replaced the previous Regulations made in 2003.

<sup>@</sup>One case shown as 'Disposed of 'again restored.



#### ii) Ombudsman & Redressal of Grievances of Consumers:

In terms of the provisions of the Regulations mentioned above, there shall be as many Grievance Redressal officers as may be necessary at the rate of at least one such GRO at each sub-district/district/region/zone/headquarter level in each organization of each licensee. As per provisions of the above named Regulations, a forum is set up by each distribution licensee to redress the grievances of its consumers. The forum consists of Grievance Redressal Officers at different levels of the organization of each distribution licensee. Any consumer can take his grievance(s) to such Grievance Redressal Officers for its/their redressal by submitting a grievance petition in writing in accordance with the provisions of the above mentioned Regulations. The names, official designations, address etc. of the Grievance Redressal Officers of a distribution licensee should be available in the offices / sub-offices, bill payment centres, websites etc. of the distribution licensee. However, no fee is required to be paid by a consumer for submission of a grievance petition to a Grievance Redressal Officer. On receipt of a grievance petition, the concerned Grievance Redressal Officer is to acknowledge receipt of such a petition by a written communication within 7 (seven) working days from the date of its receipt. If the grievance does not call for consultation with a technical expert or a spot visit, the Grievance Redressal Officer is required to dispose of the grievance petition within a period of 21 (twenty one) working days from the date of sending the acknowledgement after giving a reasonable opportunity of hearing to the aggrieved consumer and others. If on the other hand the redressal of the grievance requires a consultation with a technical expert and / or a spot inspection, the Grievance Redressal Officer is required to dispose of the grievance petition within 45 (forty five) days from the date of sending the acknowledgement after hearing all concerned. The Grievance Redressal Officer is required to give a certified copy of his order by which he has disposed of the grievance petition to the grievance petitioner within 7 (seven) working days from the date of passing of the order. If a consumer still feels aggrieved, he may move the Ombudsman representing his case through a written submission in the format specified for this purpose. The necessary condition for doing the same is that the aggrieved consumer should already have approached at least one Grievance Redressal Officer seeking redressal of his grievance. If the concerned Grievance Redressal Officer has passed any order, a copy of the same is to be submitted to the Ombudsman. If the concerned Grievance Redressal Officer has failed to pass any order even after specified time from the date of lodging of the grievance petition, the aggrieved consumer will be entitled to represent his case before the Ombudsman without any copy of any order of the Grievance Redressal Officer. No fee needs to be paid for approaching the Ombudsman. A distribution licensee is required to comply with the orders of the Ombudsman within 30 (thirty) days from the date of issue of the order and submit a compliance report within 15 (fifteen) days thereafter.



Office of the Ombudsman, West Bengal Electricity Regulatory Commission for all distribution licensees in the State as required under section 42(6) of the Electricity Act 2003 started functioning from 21.06.2004 within the office of the Commission itself and thereafter that office had been relocated twice and presently the Office of the Ombudsman is functioning in the hired accommodation at "Bikalpa Shakti Bhavan (WBREDA)", 3rd Floor, J-1/10, EP & GP Block, Sector-V, Salt Lake, Kolkata - 700 091 at the usual office hours on all the working days in a week excepting holidays.

So far office of Ombudsman dealt with the following consumer grievances upto 2010–11 since inception in June 2004:—

| Grievance against | No. of complaints |              |                        |  |  |  |
|-------------------|-------------------|--------------|------------------------|--|--|--|
|                   | Received          | Disposed off | Pending                |  |  |  |
| WBSEDCL           | 2285              | 2028         | 257                    |  |  |  |
| CESC Ltd.         | 1025              | 1002         | 23                     |  |  |  |
| DPL               | 05                | 05           | r sommer dates         |  |  |  |
| SHRELCOP          | 36                | 36           | n Karasana<br>Marasana |  |  |  |
| DPSC Ltd.         | 02                | 01           | 01                     |  |  |  |
| DVC               | 01                | 01           | tennamon<br>nastaranna |  |  |  |
| Total             | 3354              | 3073         | 281                    |  |  |  |

During 2010-11, Office of Ombudsman received 1005 cases and disposed of 782 cases

#### iii) Consumer complaints received by the Commission:

Complaints against the licensees were lodged by the consumers alleging wrong security deposit, excess billing, incorrect disconnection, non-receipt of meter, non-compliance of provisions of the Electricity Act 2003 and regulations framed there- under. Some of those complaints were taken up with the utilities for obtaining reports. On receipt of reports, the Commission took views on the allegations. The Commission so far received 1098 complaints. 51 cases were redirected to Ombudsman. So Commission had dealt with 1047 cases (91 in 2010-11). Out of 1047 complaints 1047 were disposed of (100 in 2010-11 including 09 complaints which were pending at the end of the year 2009-10) and no complaints were pending with the Commission. Since forum for redressal of consumer grievances and the Ombudsman are now fully operational, Commission was not required to take up any hearing of the matters referred to the Commission during 2010-11. Those



matters were disposed of on obtaining reports from licensees and advising the applicants suitably. Only the matters referred to the Commission under section 142 of the Electricity Act, 2003 needed to be dealt with at the Commission.

#### CATEGORY-WISE COMPLAINTS OF CONSUMERS AS ON 31.03.2011

| SI.<br>No. |                                                        |       | No. of complaints received |       | Disposed of |                     |       | Pending            |                     |       |
|------------|--------------------------------------------------------|-------|----------------------------|-------|-------------|---------------------|-------|--------------------|---------------------|-------|
| 3          |                                                        | ERC   | Om-<br>buds-<br>man        | Total | ERC         | Om-<br>buds-<br>man | Total | ERC                | Om-<br>buds-<br>man | Total |
| 1.         | Incorrect Electricity Bill                             | 161   | 516                        | 677   | 161         | 487                 | 648   | 0,04               | 29                  | 29    |
| 2.         | Disconnection without observing procedural formalities | 69    | 153                        | 222   | 69          | 147                 | 216   | 161                | 06                  | 06    |
| 3.         | Overcharging for new connection                        | 10    | 119                        | 129   | 10          | 112                 | 122   | ig,uo <sub>H</sub> | 07                  | 07    |
| 4.         | Non functioning of meters                              | 37    | 82                         | 119   | 37          | 74                  | 111   | notis              | 08                  | 08    |
| 5.         | Delay in providing services                            | 44    | 382                        | 426   | 44          | 368                 | 412   | -                  | 14                  | 14    |
| 6.         | Delay in giving new connection                         | 151   | 1201                       | 1352  | 151         | 1173                | 1324  | ryM                | 28                  | 28    |
| 7.         | Miscellaneous<br>Representations                       | 575   | 901                        | 1476  | 575         | 712                 | 1287  | nsuk<br>the s      | 189                 | 189   |
| 8.         | Grand Total                                            | *1047 | **3354                     | 4401  | 1047        | 3073                | 4120  |                    | 281                 | 281   |

<sup>\*51</sup> cases transferred to Ombudsman not included.

Compensation allowed in case of 40 consumers (Commission)

356 consumer's in Ombudsman Office. Total 396 Consumers.

Order passed in favour of consumer: 439 No. of consumers in Commission

1302 No of consumer's in Ombudsman Office. Total 1741 Consumers.

<sup>\*\* 102</sup> cases referred to Commission included herein.



#### (iv) Matters under section 142 of the Electricity Act, 2003:

| Year            | Number of new cases | Number<br>of old<br>cases | Total Number of case no. of disposed of cases (5) |            |            |       | Number of cases pending at the end |  |
|-----------------|---------------------|---------------------------|---------------------------------------------------|------------|------------|-------|------------------------------------|--|
| (1)             | filed<br>(2)        | pending<br>(3)            | (4)                                               | New<br>(a) | Old<br>(b) | Total | of the year<br>(6) = 4 - 5(c)      |  |
| Upto<br>2008-09 | 07                  | Nil                       | 07                                                | 07         | Nil        | 07    | Nil                                |  |
| 2009-10         | 12                  | Nil                       | 12                                                | 12         | Nil        | 12    | Nil                                |  |
| 2010-11         | 02                  | -                         | 02                                                | 01         | Nil        | 01    | *01                                |  |
| Total           | 21                  | -                         | 21                                                | 20         | 1.         | 20    | 01                                 |  |

<sup>\*</sup> Order for stay of operation of Order of Ombudsman has been obtained by WBSEDCL from Hon'ble High Court Calcutta.

### 6. Determination of tariff for generation, supply, transmission of electricity - wholesale, bulk, grid or retail:—

#### (a) Tariff

Under the MYT framework, all the licensees and the generating companies were required to file an application before the Commission for approval of Aggregate Revenue Requirement (ARR) for the second control period covering three ensuing years i.e, 2008-09, 2009-10 & 2010-11 as per regulation 2.5.3 of the West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations, 2007 issued under Notification No. 31/WBERC dated 09.02.2007 and published in Kolkata Gazette, Extraordinary on 09.02.2007 as amended. All the licensees and generating company except DVC submitted their applications, the details of which are given below:—

| SI. No. | Name      | Year                          | Date of receipt | Date of Tariff<br>Order for the<br>year 2008-09 ** |
|---------|-----------|-------------------------------|-----------------|----------------------------------------------------|
| 1.      | DPSC Ltd. | 2008-09, 2009-10 &<br>2010-11 | 02.06.2008      | 26.09.2008                                         |
| 2.      | DPL       | 2008-09, 2009-10 &<br>2010-11 | 30.05.2008      | 26.09.2008                                         |



| SI. No. | Name         | Year                          | Date of receipt | Date of Tariff<br>Order for the<br>year 2008-09 ** |
|---------|--------------|-------------------------------|-----------------|----------------------------------------------------|
| 3.      | WBPDCL STATE | 2008-09, 2009-10 &<br>2010-11 | 30.05.2008      | 26.09.2008                                         |
| 4.      | CESC Ltd.    | 2008-09, 2009-10 &<br>2010-11 | 29.05.2008      | 30.09.2008                                         |
| 5.      | WBSETCL      | 2008-09, 2009-10 &<br>2010-11 | 26.05.2008      | 23.09.2008                                         |
| 6.      | WBSEDCL      | 2008-09, 2009-10 &<br>2010-11 | 02.06.2008      | 3009.2008                                          |

\*\* Commission determined Aggregate Revenue Requirement (ARR) for each of the three years - 2008-09, 2009-10 and 2010-11 and also revenue to be recovered through tariff etc. for 2008-09 in tariff order for 2008-09.

Under Multi Year Tariff (MYT) Framework, the Commission, in terms of regulation 2.5.6 of the West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations, 2007 as amended ascertained revenue recoverable through tariff by Licensees/Generating Company for the year 2010-11, after carrying out, at its discretion, any positive or negative adjustment of recoverable or refundable amount determined in Annual Performance Review (APR) for the year 2008-09 taking into consideration the admissible variable cost determined in FPPCA (Fuel and Power Purchase Cost Adjustment)/ FCA (Fuel Cost Adjustment) for 2008-09, if any, admissible fixed costs determined in APR, other adjustments, if any and the revenue realised by such Licensees/Generating company in that year with their ARR for 2010-11 and passed tariff orders for 2010-11 in respect of the following licensees and generating company:-

Position of Tariff Order for the year 2010-11 is as follows:—



#### Fixation of Tariff for the year 2010-11

| SI. No. | Name      | Year                          | Date of receipt | Date of Tariff<br>Order for the<br>year 2010-11 |
|---------|-----------|-------------------------------|-----------------|-------------------------------------------------|
| 1.      | DPSC Ltd. | 2008-09, 2009-10 &<br>2010-11 | 02.06.2008      | 29.07.2010                                      |
| 2.      | DPL       | 2008-09, 2009-10 &<br>2010-11 | 30.05.2008      | 29.07.2010                                      |
| 3.      | WBPDCL    | 2008-09, 2009-10 &<br>2010-11 | 30.05.2008      | 29.07.2010                                      |
| 4.      | CESC Ltd. | 2008-09, 2009-10 &<br>2010-11 | 29.05.2008      | 29.07.2010                                      |
| 5.      | WBSETCL   | 2008-09, 2009-10 &<br>2010-11 | 26.05.2008      | 29.07.2010                                      |
| 6.      | WBSEDCL   | 2008-09, 2009-10 &<br>2010-11 | 02.06.2008      | 29.07.2010*                                     |

<sup>\*</sup> This is under process for passing a revised Tariff Order in terms of an order dated 04.04.2011 in IA 62 of 2011 in Appeal No. 173 of 2010 of Hon'ble Appellate Tribunal for Electricity.

#### (b) Wheeling Charges

The Commission also passed Orders on Wheeling Charges applicable for 2010-11 in respect of the following distribution licensees on the dates as shown against each:

|    | Distribution Licensee                                   | Order dated |
|----|---------------------------------------------------------|-------------|
| 1. | West Bengal State Electricity Distribution Company Ltd. | 01.10.2010  |
| 2. | CESC Ltd.                                               | 01.10.2010  |
| 3. | DPSC Ltd.                                               | 01.10.2010  |
| 4. | The Durgapur Projects Ltd.                              | 01.10.2010  |



#### (c) Fuel & Power Purchase Cost Adjustment (FPPCA):

The following applications for FPPCA claims were filed in 2009-10 but orders were passed in 2010-11:

| SI.<br>No. | Name   0102   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   0103   01 |            | Year to which the applications relates | Date of order |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----------------------------------------|---------------|
| 1.         | CESC Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 16.11.2009 | 2008-09                                | 30.06.2010    |
| 2.         | DPSC Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 14.09.2009 | 2008-09                                | 30.06.2010    |
| 3.         | The Durgapur Projects Ltd.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 27.11.2009 | 2008-09                                | 30.06.2010    |
| 4.         | West Bengal Power Development Corporation Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 10.12.2009 | 2008-09                                | 01.06.2010    |
| 5.         | West Bengal State Electricity Distribution Company Ltd.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 01.10.2009 | 2008-09                                | 30.06.2010    |

Position of FPPCA claims filed before the Commission in 2010-11 is shown below:—

| SI.<br>No. | o a brid sinipõet Name vulteta ritiv<br>na to treske bris anoaset arti prisa | Date of receipt | Year to which the application relates | Date of order |
|------------|------------------------------------------------------------------------------|-----------------|---------------------------------------|---------------|
| <b>1.</b>  | West Bengal State Electricity Distribution Company Ltd.                      | 01.06.2010      | 2009-10                               | 30.06.2010    |
| 2.         | DPSC Limited                                                                 | 30.06.2010      | 2009-10                               | Under process |
| 3.         | CESC Limited                                                                 | 06.09.2010      | 2009-10                               | Under process |
| 4.         | The Durgapur Projects Ltd.                                                   | 12.10.2010      | 2009-10                               | Under process |
| 5.         | West Bengal Power Development Corporation Ltd                                | 09.11.2010      | 2009-10                               | Under process |

#### (d) FPPCA (Provisional)

In terms of regulation 2.8.7.3 of the West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations, 2007, as amended, 5 (five) applications for allowing



an adhoc fuel cost or power purchase cost provisionally were submitted by the licensees/ generating company for 2010-11.

| SI.<br>No. | Name                                                    | Date of receipt | Year to which the applications relates | Date of order |
|------------|---------------------------------------------------------|-----------------|----------------------------------------|---------------|
| 1.         | The Durgapur Projects Ltd.                              | 28.10.2010      | 2010-11                                | Under process |
| 2.         | The Durgapur Projects Ltd.                              | 09.03.2011      | 2010-11                                | Under process |
| 3.         | CESC Ltd                                                | 15.03.2011      | 2010-11                                | Under process |
| 4.         | West Bengal Power Development<br>Corporation Ltd        | 18.03.2011      | 2010-11                                | Under process |
| 5          | West Bengal State Electricity Distribution Company Ltd. | 30.03.2011      | 2010-11                                | Under process |

#### (e) Annual Performance Review (APR)

In terms of regulation 2.6 of the West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations, 2007 as amended, a generating company or a licensee is required to file an application for Annual Performance Review (APR) covering annual fixed charges, incentives and effects of gain sharing with statutory audited data and a copy of the audited Annual Accounts for the purpose of assessing the reasons and extent of any variation in the performance from the approved projection.

Position of application for APR filed before the Commission in 2009-10 but orders passed in 2010-11 is shown below :—

| SI.No. | Name     | Year    | Date of receipt | Date of order |  |  |
|--------|----------|---------|-----------------|---------------|--|--|
| 1.     | DPSC Ltd | 2008-09 | 26.11.2009      | 26.07.2010    |  |  |
| 2.     | DPL      | 2008-09 | 03.12.2009      | 26.07.2010    |  |  |
| 3.     | WBPDCL   | 2008-09 | 31.12.2009      | 26.07.2010    |  |  |
| 4.     | CESC Ltd | 2008-09 | 30.11.2009      | 26.07.2010    |  |  |
| 5.     | WBSEDCL  | 2008-09 | 31.12.2009      | 26.07.2010    |  |  |
| 6.     | WBSETCL  | 2008-09 | 27.11.2009      | 26.07.2010    |  |  |



Position of application for APR filed before the Commission in 2010-11 is shown below :-

| SI.No. | Name     | Year    | Date of receipt | Date of order |
|--------|----------|---------|-----------------|---------------|
| 1.     | DPL      | 2009-10 | 29.11.2010      | Under process |
| 2.     | DPSC Ltd | 2009-10 | 29.11.2010      | Under process |
| 3.     | WBSEDCL  | 2009-10 | 29.11.2010      | Under process |
| 4.     | WBSETCL  | 2009-10 | 30.11.2010      | Under process |
| 5.     | CESC Ltd | 2009-10 | 30.11.2010      | Under process |
| 6.     | WBPDCL   | 2009-10 | 30.11.2010      | Under process |

#### 7. Determination of tariff for use of transmission facilities:—

These matters have been discussed in paragraph 6 while dealing with tariff for generation, supply, and transmission of electricity.

8. Regulation of power purchase and procurement process of the transmission utilities and distribution utilities:—

The position of Power Purchase Agreement (PPA) filed before the Commission in 2010-11 is shown below:—

| Year    | Number<br>of new<br>cases | of old cases | Total<br>no. of<br>cases | Number of cases<br>disposed of<br>(5) |     | Number of cases pending at the end |                |
|---------|---------------------------|--------------|--------------------------|---------------------------------------|-----|------------------------------------|----------------|
|         | filed                     | pending      |                          | New                                   | Old | Total                              | of the year    |
| (1)     | (2)                       | (3)          | (4)                      | (a)                                   | (b) | (c)                                | (6) = 4 - 5(c) |
| 2010-11 | 37                        | 01           | 38                       | 33                                    | 01  | 34                                 | 04             |

9. Grant of licence for transmission, distribution and trading in Electricity - Amendment / Revocation of licence:—

No such application was filed during the year 2010-11.

10. Adjudication of disputes between licensees and generating companies:-

No such application was filed during the year 2010-11.



#### 11. Other functions performed by the Commission during the year:-

#### Accounting and Audit :-

After enactment of the Electricity Act, 2003, the State Government notified the West Bengal Electricity Regulatory Commission (Annual Statement of Accounts) Rules, 2004 on April 29, 2004 in exercise of the power conferred by Clause (h) of sub-section (2) of section 180 read with sub-section (1) of section 104 of the Electricity Act, 2003 in supersession of the previous notification under the ERC Act, 1998.

In accordance with the provisions contained in section 104 of the Electricity Act, 2003 and Rules framed thereunder, the Commission forwarded the accounts, as certified by the Comptroller and Auditor General of India, together with the audit report thereon annually to the Govt. of West Bengal and the State Government caused the same to be laid before the State Legislature. The calendar of events in this regard was as under:

|      | Events                                                                                                             | For the year 2009- 10 |
|------|--------------------------------------------------------------------------------------------------------------------|-----------------------|
| i)   | Submission of Accounts to the Principal Accountant General (Audit), West Bengal.                                   | 01.07.2010            |
| ii)  | Issuance of Audit Certificate by the Office of C & A.G.                                                            | 10.01.2011            |
| iii) | Forwarding the audited and certified accounts before the State Government for laying before the State Legislature. | 07.03.2011            |
| iv)  | Laying of audited and certified accounts before the State Legislature by the State Government.                     | 22.03.2011            |

Accounts for the year 2010-11 was prepared and submitted for audit on 27.06.2011. Audit of Annual Statement of Accounts for 2010-11 has been conducted by the office of the Principal Accountant General (Audit) West Bengal during the period from 01.07.2011 to 08.07.2011.

Sd/-

(K. L. Biswas) Secretary

Date: 14th September, 2011



Annexure - I

(See paragraph 2 of this report)

#### **SCHEDULE**

A) Name of post, number of post, scale of pay and category of officers and employees of WBERC:

| SI.<br>No. | Name of the Post                                  | No. of<br>Posts                      | Scale of Pay                                      | Category |
|------------|---------------------------------------------------|--------------------------------------|---------------------------------------------------|----------|
| 1.         | Secretary                                         | 1                                    | 18400-500-22400                                   | Group-A  |
| 2.         | Advisor                                           | 3                                    | 18400-500-22400                                   | Group-A  |
| 3.         | Joint Advisor                                     | 3                                    | 14300-400-18300                                   | Group-A  |
| 4.         | Director Ispnes as                                | 4                                    | 12000-375-18000                                   | Group-A  |
| 5.         | Deputy Director                                   | 4                                    | 10000-325-15525                                   | Group-A  |
| 6.         | Assistant Director including one Accounts Officer | 5                                    | 8000-275-13500                                    | Group-A  |
| 7.         | Personal Secretary                                | 3                                    | 6000-250-12000                                    | Group-A  |
| 8.         | ricity Regulatory Commi                           | laton Com<br>ngat Elec<br>A Member   | 4800-175-5850-<br>200-6650-225-<br>8675-250-10925 | Group-B  |
| 9.         | Head Assistant                                    | 1                                    | 4500-150-5250-<br>175-7000-200-<br>8800-225-9700  | Group-B  |
| 10.        | Personal Assistant                                | ised <b>01</b> time<br>in the year 2 | 4000-125-4250-<br>150-5300-175-<br>7050-200-8850  | Group-B  |
| 11.        | Senior Assistant                                  | 7                                    | 4000-125-4250-<br>150-5300-175-<br>7050-200-8850  | Group-B  |
| 12.        | Assistant App                                     | 8                                    | 3350-90-3800-100-<br>4700-125-6325                | Group-C  |
| 13.        | Group D officials                                 | 8                                    | 2600-55-2985-60-<br>3525-65-4175                  | Group-D  |





Annexure -II

(See paragraph 5(b) of this report)

#### West Bengal Electricity Regulatory Commission

FD-415A, Poura Bhawan, 3rd Floor, Sector-III

Bidhannagar, Kolkata - 700 106

Tel: (033) 2359 3397, 2189

Fax: (033) 2359 3397

No - WBERC /D-1/Pt -IV/ 0932

Dated - 10.11.2010

From: Shri K L Biswas, IAS (Retd)

Secretary, WBERC

To : The Principal Secretary to the Government of West Bengal,

Department of Power & Non-Conventional Energy Sources,

New Secretariat Buildings,

1, K.S. Roy Road, 'A' Block, 7th Floor,

Kolkata - 700 001

Sub: Revised Estimate for 2010-2011 and Budget Estimate for 2011-2012 of the West Bengal Electricity Regulatory Commission required under rule 4 of the rules called the West Bengal Electricity Regulatory Commission (Appointment of Chairperson & Members, Budget & Annual Report) Rules, 2003 issued under notification No. 337-Power/III dated 29.12.2003

Sir,

I am directed by the Commission to refer to the subject mentioned above and to forward the Budget in Form I and Form II showing the revised estimate for the year 2010-2011 and budget estimate for the year 2011-2012 with actuals for the year 2009-2010 and budget estimate for the year 2010-2011, as required.

Yours faithfully,

Sd/-( K L Biswas ) Secretary

Enclo: as stated above.



Annexure-II (Contd)

#### **FORMI**

(See rule 4.)

Revised Estimate for the year 2010-2011 and Budget Estimate for the year 2011-2012 of the West Bengal Electricity Regulatory Commission.

| Receipts                                 | Actuals for<br>the year<br>2009-2010       | Budget<br>Estimate<br>for the year<br>2010-2011 | Revised<br>Estimate<br>for the year<br>2010-2011 | Budget<br>Estimate<br>for the year<br>2011-2012 |
|------------------------------------------|--------------------------------------------|-------------------------------------------------|--------------------------------------------------|-------------------------------------------------|
| Todolis 600a                             | Rs.                                        | Rs. 000.8                                       | Rs.                                              | Rs.                                             |
| Grants-in-aid from the State Government  | 0,000 7,05,0<br>0,000 7,05,0<br>0,000 8,00 | 2,428 1,74,0<br>1,399 1,097<br>1,617 5,0        | 2,76,3                                           | otol Salaries:<br>ages<br>avei Expenses         |
| (i) Grants-in-aid<br>towards<br>salaries | NIL 000,0                                  | 10,000                                          | 10,000                                           | 10,000                                          |
| (ii) Other<br>grants-in-aid              | 3 8                                        | 1,8                                             |                                                  | lajoravinos Works                               |
| 2. Licence fee                           | 2,56,60,229                                | 2,75,00,000                                     | 2,89,88,000                                      | 2,90,00,000                                     |
| 3. Other Fees/<br>Receipts               | 2,99,73,363                                | 80,00,000                                       | 1,80,12,000                                      | 5,67,90,000                                     |
| Total Receipts                           | 5,56,33,592                                | 3,55,10,000                                     | 4,70,10,000                                      | 8,58,00,000                                     |

Sd/- 09.11.2010

Secretary
West Bengal Electricity Regulatory Commission



#### **FORM II**

#### (See rule 4.)

| Expenditure                                         | Actuals<br>for the year<br>2009-2010 | Budget<br>Estimate<br>for the year<br>2010-2011 | Revised<br>Estimate<br>for the year<br>2010-2011 | Budget<br>Estimate<br>for the year<br>2011-2012 |
|-----------------------------------------------------|--------------------------------------|-------------------------------------------------|--------------------------------------------------|-------------------------------------------------|
|                                                     | Rs.                                  | Rs.                                             | Rs.                                              | Rs.                                             |
| <b>Salaries –</b><br>Pay                            | 1,05,37,357                          | 1,25,00,000                                     | 1,45,00,000                                      | 1,52,00,000                                     |
| Dearness Allowance                                  | 12,19,239                            | 20,00,000                                       | 25,00,000                                        | 28,00,000                                       |
| House Rent and other allowance                      | 19,99,632                            | 29,00,000                                       | 34,30,000                                        | 36,00,000                                       |
| Ad hoc Bonus                                        | 36,200                               | 60,000                                          | 70,000                                           | 70,000                                          |
| Total Salaries:                                     | 1,37,92,428                          | 1,74,60,000                                     | 2,05,00,000                                      | 2,16,70,000                                     |
| Wages                                               | 31,399                               | 50,000                                          | 65,000                                           | 70,000                                          |
| Travel Expenses                                     | 2,71,617                             | 5,00,000                                        | 5,00,000                                         | 6,50,000                                        |
| Office Expenses                                     | 36,93,100                            | 50,00,000                                       | 75,00,000                                        | 80,00,000                                       |
| Rent, Rates and Taxes                               | 40,80,000                            | 45,00,000                                       | 45,80,000                                        | 45,00,000                                       |
| Maintenance                                         | 3,45,832                             | 5,00,000                                        | 5,50,000                                         | 10,00,000                                       |
| Major/Minor Works                                   |                                      | 5,00,000                                        | 5,00,000                                         | 5,00,000                                        |
| Payment for<br>Professional and<br>Special Services | 15,28,625                            | 30,00,000                                       | 50,00,000                                        | 60,00,000                                       |
| Other Charges                                       | 16,54,596                            | 20,00,000                                       | 40,00,000                                        | 45,10,000                                       |
| Motor Vehicles                                      |                                      |                                                 |                                                  |                                                 |
| Tools and Plants/<br>Machinery and<br>Equipments    | 1,87,926                             | 20,00,000                                       | 38,95,000                                        | 40,00,000                                       |
| Total Expenditure                                   | 2,55,85,523                          | 3,55,10,000                                     | 4,70,10,000                                      | 5,09,00,000                                     |
| Surplus (+)                                         |                                      |                                                 |                                                  | (+)<br>3,49,00,000*                             |
| G. Total                                            | 2,55,85,523                          | 3,55,10,000                                     | 4,70,10,000                                      | 8,58,00,000                                     |



\* In terms of West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations 2007 as amended, every Generating Company and Licensees shall file application for tariff under Multi years Tariff Framework once in a control period which is normally a period consisting of multiple years. Thus, fee for application for tariff will be received ones in a control period of multiple years, which amounts to ₹ 506.91 Lakh approx in 2011-12. So the Commission is having an unequal pattern of income and thus surplus arising at the beginning of a control period shall be utilized to meet the shortfall of the remaining years in a control period and thereby the expenditure will be on overall basis during the control period.

Sd/- 09.11.2010

( K L Biswas )
Secretary
West Bengal Electricity Regulatory Commission