

WEST BENGAL ELECTRICITY REGULATORY COMMISSION

NOTIFICATION

No. XX/WBERC

Kolkata, the xx.xx.2019

In exercise of the powers conferred by sub-section (1) and clauses (za) and (zb) of sub-section (2) of section 181 read with sub-section (3) of section 43, sub-section (1) and (2) of section 57, sub-section (1) of section 59, clause (i) of sub-section (1) of section 86 and section 97 of the Electricity Act, 2003 (36 of 2003) and all powers enabling it on that behalf, the West Bengal Electricity Regulatory Commission hereby makes the following regulations to amend the West Bengal Electricity Regulatory Commission (Standards of Performance of Licensees Relating to Consumer Services) Regulations, 2010 published under notification no 46/WBERC dated 31st May, 2010 and as amended upto date by West Bengal Electricity Regulatory Commission (Standards of Performance of Licensees Relating to Consumer Services) (First Amendment) Regulations, 2013 published under notification no 57/WBERC dated 26th August, 2013 and West Bengal Electricity Regulatory Commission (Standards of Performance of Licensees Relating to Consumer Services) (Second Amendment) Regulations, 2013 published under notification no 61/WBERC dated 7th January, 2014 (hereinafter referred to as the "Principal Regulations").

1. Short title, extent and commencement:

- 1.1. These Regulations may be called the West Bengal Electricity Regulatory Commission (Standards of Performance of Licensees Relating to Consumer Services) (Third Amendment) Regulations, 2019.
- 1.2. These extend to the whole of West Bengal.
- 1.3. These shall come into force on the date of their publication in the Official Gazette.

2. After the clause (xix) of regulation 2.1 of the principal regulation the following clause (xix)(a) shall be inserted:

“(xix)(a) ‘notified voltage’ means a voltage notified by the Government of West Bengal under intimation to the Central Electricity Authority for the purpose of specifying the voltage level upto which self-certification is to be carried out.”

3. After regulation 3.1.3 of the principal regulations the following regulations shall be inserted:

“3.1.4 All distribution licensees shall within one year prepare an online system to receive application and payment thereof from the intending or existing consumers for supply of electricity or extension of load or alteration of service, as the case may be. The online system shall be able to provide a fair estimate of expenditure required to provide for such new connection or extension of load or alteration of service based on the required load (in kVA / kW). Such estimate shall consider all requirements under regulations 3.1.2 of these Regulations. The system shall generate an application number for each intending or existing consumer when they make the payment and provide facility to track the status of the application by the intending or existing consumers. Licensees shall also incorporate the detailed procedures to be followed by the existing/intending consumers in the procedures developed under regulation 13.13 of these Regulations by the respective licensees.

3.1.5 The licensees shall, at least one month prior to implementation of online application system as mentioned in regulation 3.1.4 of these Regulations, publish a notice in four daily newspapers, at least one in Bengali and one in English, with prior approval of the Commission.”

4. Clause (a) of regulation 3.2.1 of the principal Regulations shall be deleted.

5. Paragraph number 8 of Annexure -B to Principal Regulations shall be substituted as below:

“8. I/ We declare that electrical installation installed at my /our premises are to be supplied at notified voltage or below and not includes installations of mines, oil fields and railways. I/We also enclose a copy of self-certificate duly received by the office of Electrical Inspector i.r.o. electrical installations installed at my / our premises.

Or

I/We also enclose a certificate issued by the office of Electrical Inspector i.r.o electrical installations installed at my / our premises.”

6. Paragraph 10 of Annexure -B to Principal Regulations shall be deleted.

Place:

By Order of the Commission,

Dated:

Secretary