



**ORDER
OF THE
WEST BENGAL ELECTRICITY REGULATORY COMMISSION
IN THE MATTER OF**

In Case No. WBERC/OA-288/18-19

IN RE APPLICATION SUBMITTED BY WEST BENGAL STATE ELECTRICITY DISTRIBUTION COMPANY LIMITED FOR ISSUANCE OF APPROPRIATE ORDER TO RAISE ENERGY BILL AFTER ROUNDING UP THE PAYMENT BILL AMOUNT TO THE NEXT ONE RUPEE FOR REMOVAL OF DIFFICULTIES IN TERMS OF REGULATION 12.1 OF THE WEST BENGAL ELECTRICITY REGULATORY COMMISSION (ELECTRIC SUPPLY CODE) REGULATIONS, 2013.

PRESENT:

SRI DURGADAS GOSWAMI, MEMBER

DATE: 28.11.2018



Order of the West Bengal Electricity Regulatory Commission on an application submitted by West Bengal State Electricity Distribution Company Limited for issuance of appropriate order to raise energy bill after rounding up the payment bill amount to the next one rupee for removal of difficulties in terms of regulation 12.1 of the West Bengal Electricity Regulatory Commission (Electric Supply code) Regulations, 2013.




Noting by Office or Advocate	Sl. No.	Date	Office notes, reports orders or proceedings with signature
		28.11.2018	<p style="text-align: center;"><u>ORDER</u></p> <p>1.0 West Bengal State Electricity Distribution Company Limited (in short 'WBSEDCL') submitted one application for issuance of appropriate order in terms of regulation 12.1 of the West Bengal Electricity Regulatory Commission (Electric Supply code) Regulations, 2013 for removal of difficulties as expressed by them in their petition as stated below:</p> <ul style="list-style-type: none">i) In terms of regulation 3.3.11 of the supply code regulation energy billed to the consumer is to be raised by rounding of the payable amount to the nearest rupee.ii) After implementation of SAP IS-U system in WBSEDCL the above principle of rounding to nearest rupee being followed in accordance with regulation 3.3.11 of the supply code regulation.iii) It is experienced that the rounding off paise below 50 to nearest rupee is identified in SAP IS-U system as shortfall and defaulter's notice process starts to run. Such running of notice for short payment is unavoidable in SAP IS-U system.iv) The printing of such defaulter's notice has been restricted but running of such notice process in the back end for such insignificant amount in respect of several lakhs of L&MV consumers



			<p>leads to a) unnecessary creation of dunning documents at backend of server (b) huge impact on system performance and (c) hastening in incremental volume in database system.</p> <p>2.0 WBSEDCL in their application has proposed for setting up of claim of payable amount by rounding up to the next one rupee and submitted that excess payment so received due to such rounding up shall be adjusted to the next energy bill. The measure will prevent generation of dunning defaulter's notice of miniscule amount and thereby shall help in improving billing server space and performance as well.</p> <p>3.0 With the above submission WBSEDCL has prayed before the Commission, to pass an order for raising energy bill of consumers with the payable amount by rounding up to the next one rupee for removal of difficulties under regulation 12.1 of the supply code regulation.</p> <p>4.0 The Commission also observed that in terms of regulation 8.5.1 of the West Bengal Electricity Regulatory Commission (Terms and Conditions of Tariff) Regulations, 2011 as amended (in short 'Tariff Regulations') the net amount for an energy bill is to be rounded off to the lower value of nearest rupee or in a higher multiple upto ten rupees and the differential amount is to be carried forward for adjustment against next bill on the same principle.</p> <p>5.0 The Commission after going through the submission made by WBSEDCL allows WBSEDCL to rounding off the billed amount to next one rupee as proposed by them to remove the difficulties as submitted in their petition in terms of regulation 12.1 of the Supply Code Regulations</p>
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			<p>and the regulation 8.10 of the Tariff Regulations.</p> <p>6.0 WBSEDCL shall ensure that the differential amount due to rounding off the billed amount to next one rupee shall be adjusted in the subsequent energy bill. In case it is found that no adjustment on this score are being made by WBSEDCL in the energy bills it should be brought to the notice of the Commission and this relaxation shall be withdrawn immediately.</p> <p>7.0 Petition is thus disposed of. Let a copy of this order be served upon WBSEDCL</p> <p style="text-align: right;">Sd/- (Durgadas Goswami) Member</p> <p>Dated : 28.11.2018</p> <p style="text-align: right;">T. K. Mukherjee Secretary</p> 
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